

Home Healthcare Scheduling Solutions

In a dynamic, highly-regulated industry like healthcare, efficient scheduling is a competitive advantage and critical to facilitating organizational growth. But, far too many organizations learn the hard way, not all scheduling tools are equipped to handle the complex scheduling needs of in-home healthcare.

Use the checklist below to evaluate in-home healthcare scheduling tools:

100% secure and HIPAA-compliant.

Security and compliance should be an out-of-the-box feature of your scheduling tool, especially in a heavily regulated field like healthcare.

Assigns the best healthcare provider for the patient.

Your ideal scheduling solution should match patients and providers based on patient relationships, patient preferences, employee location, employee certifications and skill sets.

Gives mobile employees an easy way to view schedule changes in the field.

Your mobile workforce management solution should automatically notify mobile employees of new jobs, cancelled appointments, or schedule changes.

Gives providers access to important patient information.

Your healthcare scheduling system should offer seamless access to important appointment information, including patient history and necessary equipment.

Handles time-sensitive schedules and recurring visits.

Patients may need recurring care based on specific medical conditions, medication schedules, or other needs. Can the tool accommodate for those related scenarios?

Collects patient data and syncs automatically to the back office.

Look for scheduling software that allows you to grab a signature, complete a form, or snap a photo, then upload it on the go.

Manages full-time, part-time, and temporary contractors.

Administrative teams should be able to manage full-time employees, part-time employees, and independent contractors from the same system.

Manages data access in a way that reflects the needs of your workforce.

Are all in-home providers able to access what they need, regardless of their status? Think critically about the different types of access to information your workforce needs and whether the tools you are evaluating can accommodate that.

Keeps a record of provider credentials and skill set.

Can you create detailed provider profiles that include certifications, qualifications, skill sets, and other notes to help you make the right decisions about patient care?

Gives the back office real-time insight into the field.

Look for a tool that tells your back office when the provider checks in to the appointment, what services were provided, and when the appointment was completed.

Works even without an internet connection.

The ideal healthcare scheduler has an "offline mode" that allows providers to get important patient info, even without a cell signal or reliable internet access.



San Francisco | USA
800 Market Street, 4th Floor
San Francisco, CA 94102
+1 866 716 2176

Sydney | AUSTRALIA
Level 3, 398-402 Sussex St
Haymarket, NSW
1300 558 801

Brisbane | AUSTRALIA
Level 1, 47 Warner St
Fortitude Valley, QLD
1300 558 801

London | UK
20 St. Thomas Street
London, SE1 9RS
+44 (20) 81588233

Ho Chi Minh City | VIETNAM
Level 5, An Phu Plaza,
117 Ly Chinh Thang,
Ward 7, District 3, HCMC

Founded in 2013, Skedulo is headquartered in San Francisco with offices in Australia, Vietnam, and the United Kingdom. Skedulo's leading Deskless Productivity Cloud solution powered by AI and machine learning empowers organizations to manage, engage and analyze their deskless workforce, supporting the 80% of global workers who don't work in a traditional office setting.

Skedulo's platform helps enterprises intelligently manage, schedule, dispatch, and support deskless workers on the go, whether they are in fixed location facilities or mobile field workers on the frontline. Skedulo has enabled hundreds of organizations, including The American Red Cross, DHL, and Sunrun, to seamlessly schedule and service over 5 million appointments worldwide.

The company has secured more than \$40 million in funding to date, led by M12, Costanoa Ventures, and Blackbird. For more information, please visit www.skedulo.com, or our blog, @Skedulo, Facebook, and LinkedIn pages.