

# The Skedulo Deskless Productivity Cloud

## Mobile Workforce Management for the Deskless Workforce

Skedulo builds deskless productivity software for the 80% of global workers who don't work in a traditional office setting. From employees in fixed location facilities to mobile field workers on the frontline, deskless workers number 2.7 billion worldwide. DHL, Sunrun, The American Red Cross and hundreds of other organizations have used Skedulo's Deskless Productivity Cloud to book over 5M appointments worldwide.

### The Deskless Productivity Cloud

Skedulo helps organizations greatly simplify scheduling, gain visibility into and control over job scheduling and workforce utilization, equip employees with an intuitive app to help them perform their day-to-day operations, provide actionable analytics on their workforce, and reduce operating costs.

The Skedulo Deskless Productivity Cloud delivers mobile workforce management and field service capabilities across four functional areas: Manage, Engage, Analyze, and Configure & Extend.

### Manage

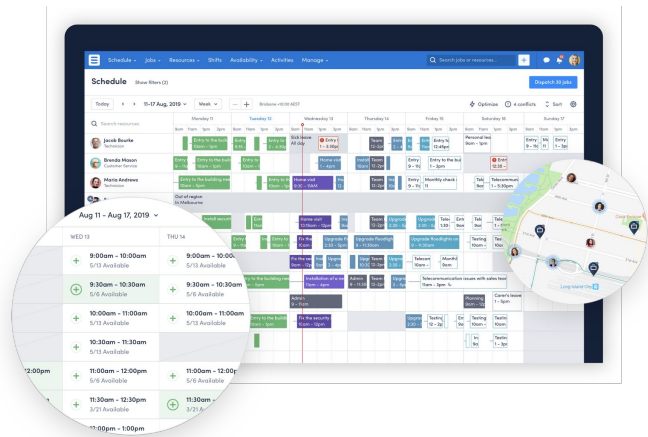
- Intelligently manage the schedules of your deskless workforce on one central platform
- From solar technicians and home health professionals to volunteers and retail professionals in the field, Skedulo uses optimization intelligence to automatically match the right resource with the right job, every time
- Skedulo automatically adjusts based on real time availability in the event of last minute cancellations or staff issues

### Engage

- Skedulo empowers frontline workers with a responsive app to complete work, deliver services, track details, and be as productive as they can
- Communicate and collaborate in real-time using integrated messaging for employees and customers
- And because remote work can mean remote locations with little connectivity, the Skedulo app works seamlessly online and offline

### Analyze

- Gain a clear and deep understanding of your entire work operation
- Measure how effective and efficient your work resources are in real-time
- Analyze scheduling patterns and intelligently improve service delivery to increase workforce utilization and keep the upper hand on your business



### Configure & Extend

- Skedulo is delivered as a highly extensible, flexible, and configurable platform
- Scale to meet complex use cases and high volumes of appointments across multiple sites, job and resource types, and more
- Protect data with security capabilities including data encryption in flight and at rest as well as support for single sign-on, two-factor authentication, and user roles and permissions

### Top Use Cases

Skedulo supports a wide range of use cases across a number of industries, including:

- Healthcare (home care, labs & diagnostics, autism therapy & behavioral health, COVID-19 testing)
- Solar (sales, installation, service)
- Non-profit (field staff coordination, appointment management)
- Real Estate (appraisals, inspections, photography, sales)
- Retail (workforce management, training)
- Inspections and safety services
- Residential services
- Field service
- And many more

*"The ability of Skedulo's team to get the platform up and running and ready for the world was amazing. We were ready in a week or two, as opposed to the month or two other vendors would need. To date, we have scheduled 100,000 appointments in less than three months."*

**BioReference**  
LABORATORIES  
an **OPKO** Health Company

**Vinny Pacione**

Director of Consumer Digital, BioReference Laboratories, COVID-19 Testing Use Case

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